

READ INSTRUCTIONS CAREFULLY

Welcome

Thank you for buying this Automatic Blanket & Throw.

The use of this Automatic Product will give you maximum comfort.

We know you will enjoy this product for years to come.

This Manual contains operating instructions for;
Blanket model numbers **RSEB** and Throw model numbers **RSTH**

Use only Blanket Controller model numbers **RSEB** or Throw controller model number **RSTH**

IMPORTANT INSTRUCTIONS

DO NOT DESTROY

WE RECOMMEND THAT YOU KEEP THESE INSTRUCTIONS FOR FUTURE REFERENCE

READ CAREFULLY BEFORE USING THIS PRODUCT

Features, Quick Setup and Troubleshooting for this Automatic Blanket

- 1.) Use only with 110-120 Volt AC 60 Hz wall outlet as provided in the USA and Canada. Do not use with power supplied by an Inverter or generator such as in an RV, or a converter outside of the USA and Canada. This item should not be used with power strips or extension cords.
- 2.) Do not fold when in actual use, this may cause excessive heating.
- 3.) Do Not use on an Infant, a Helpless Person or a Person Insensitive to heat, such as a Person with Poor Blood Circulation.
- 4.) Do Not route electrical cords between the mattress and box springs. Do not allow the cords to be pinched.
- 5.) Do not dry clean this Bedding Product. Cleaning solvents may have a Deteriorating effect on the insulation of the Heating Element.
- 6.) Do Not Tuck in the Wired area or the Plug or Supply Cord.
- 7.) Do not tuck the Blanket or supply cord in a sofa or other furniture. All portions of the blanket or controller should be visible at all times.
- 8.) For throw blankets only, Do Not use with rocking chairs, recliners, chairs with casters or wheels, or other furniture subject to movement.
- 9.) Always turn off the controller(s) for this warming product when not in use.
- 10.) Never put the controller(s) in bed under blankets; Do not cover the controller(s) with any object.
- 11.) Keep control away from drafty areas that may become damp such as an open window.
- 12.) Do not use this warming blanket/throw item with dogs, cats, or any other pets. This is an electrical appliance that they can damage by chewing or scratching. If this item is returned with pet hair on it, the Warranty is Automatically Voided.
- 13.) Do not use pins; they may damage electric wiring.
- 14.) Not For Hotel, Motel or other Institutional use
- 15.) Wrapping of cords around the controller may damage the cord. Loop cords loosely when storing.
- 16.) If Improper Operation of this Bedding is Observed, Discontinue its use IMMEDIATELY and Consult the Manufacturer or the Dealer Regarding its repair. Contact E&E Co. Ltd customer service at: 1-866-456-8852
- 17.) This item must be washed before returning to E&E CO.Ltd. For any type of inspection after use of the product by consumer.
- 18.) This appliance has a polarized plug (one blade is wider than the other) as a safety feature. This plug will fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. DO NOT attempt to defeat this safety feature.
- 19.) DO NOT USE commercial dryers or the dryers at your local laundromat. They get too hot and would damage the warming circuits of the warming product.
- 20.) DO NOT IRON THIS BLANKET.
- 21.) After Washing, WARMING PRODUCT MUST BE COMPLETELY DRY BEFORE USING.



QUICK START GUIDE

Important Warnings;

- 1.) Do not use on an Infant, a Helpless Person or a Person Insensitive to heat, such as a Person with Poor Blood Circulation or Diabetes.
- 2.) Main controller box should always have free air flow around it. Never cover the Main controller with blankets or place between the mattress and box spring. For Throw's, never put the controller between chair cushions, under pillows or cover with any part of the throw.
- 3.) Do not tuck any part of the blanket or throw under a mattress or in chair cushions.
- 4.) Do not fold when in actual use, this may cause excessive heating
- 5.) To extend your Blanket or throw lifespan, always turn the controllers off when not in use. Never leave the Blanket or throw folded or bunched up while the controller is turned on.

Blanket Setup:

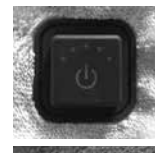
- 1.) Place the warming blanket on the bed with the label side facing outward, and at the foot end of the bed.
- 2.) Place warming Throw's on top of your body, do not tuck the throw under your body or in chair cushions.
- 3.) Place the main controller box under the foot end of the bed. Route the power cord from the Main controller under the bed. Do not place it between the mattress and box spring.
- 4.) Place the Throw main controller box over the side of a chair or couch.
- 5.) Plug the cord from main controller into the module at the foot end of the blanket or throw until the plastic lock clicks into place. For dual circuit models, connect both cords. DO NOT attempt to force the plug module; it is intended to fit in only one direction. Press the button on this module when disconnecting the plug is required.
- 6.) Connect the Controller main power cord into a 120 VAC wall outlet. Always make sure the main power cord is disconnected from the wall outlet when you connect or disconnect your warming blanket from its controller. Do NOT use extension cords or power strips
- 7.) Press the "SOFT SWITCH" installed in the upper corners of your blanket or throw to turn the power on. Upon turning on the Controller the display or the LED's will indicate the current heat setting of the controller.
- 8.) Continue pressing the button to increase the heat level setting to your desired level. For 5 and 10 setting models holding the switch for 3 seconds will turn the blanket off.
- 9.) If the switch has no display or the display/Led's are flashing, check the Led on the main Controller box. If the main controller Led is flashing, refer to the troubleshooting section of the instruction manual.

Feature operation:

BUILT IN SOFT SWITCH CONTROLLER- This SOFT SWITCH technology gives you both the ability to control your heat level, and view your current heat setting, without the need for bulky controllers on the nightstand.



3 Heat setting Switch. Indicates Blue for Low, Green for Medium, and Red for High. Switch will cycle through all heat setting and then off mode.



5 Heat setting switch. Continually press switch and the Led's will light as the heat level gets higher. To Turn OFF, either cycle through all heat setting then off, or hold switch in for 3 seconds.



10 heat setting switch. Continually press switch and the display will indicate your heat level as "L, 2 through 9, H" as the heat level gets higher. To Turn OFF, either cycle through all heat setting then off, or hold switch in for 3 seconds

Troubleshooting Guide

HEARD A POP AND/OR SMELL SMOKE

- This indicates the fuse in the blanket has blown for safety reasons. Please contact customer service at the number below.

THE BLANKET IS NOT HEATING

- Check for flashing indicators or display at the switch, or Flashing Led on main control box. If flashing skip to next section.
- Make sure the product is not plugged into a power strip or Extension Cord.
- Fold the blanket several times, run for 10 minutes. Feel inside the folds to confirm whether any heat is getting to it. Do not run folded for more than 10 minutes.
- If no heat is getting to the blanket, check to ensure the connection between the controller and blanket is secure.
- If there is a small amount of power getting to the blanket or no heat and the connections are secure, please contact customer service at the number below.

THE SWITCH INDICATORS, DISPLAY OR CONTROLLER Box LED FLASHES.

This indicates that an error has occurred.

- Ensure that the controller(s) cord to the blanket are securely connected to the module on the blanket.



- Make sure that the blanket or throw is not bunched up. This can cause overheating, which can cause a temporary failure. During use, the blanket should always be as flat as possible.
- Feel the wire within the blanket or throw to ensure that the wire is not looped or tangled. If this happens, Un-twist the wire so that it is not tangled. A twisted wire can cause the heat to turn down or the product to completely malfunction.
- Ensure that the controller Box is always placed where it has free air flow around the housing for a blanket, or off the side of the chair for a throw. It should never be used underneath a blanket, wedged between cushions or have the airflow around it restricted. This can cause the controller to overheat and malfunction.

Once the above steps have been taken, reset the blanket as noted below.

To reset the blanket, follow the following steps.

- 1.) Turn off the power switch.
- 2.) Unplug the controller power cord from the 120 VAC Wall outlet.
- 3.) Check for a secure connection between the controller cord and blanket/Throw connector.
- 4.) Plug the controller power cord back into the 120 VAC wall outlet.
- 5.) Turn the power back on to see if the error condition still exists.
- 6.) If the warming product is a dual control model and only one side indicates the "Error" turn off both control Switches, unplug, then reverse the Cord connections to the opposite side of the warming product. Make a note if the same side still shows an "Error". This is an indicator of whether it is a controller problem or a problem in the warming product heating circuit.
- 7.) After performing the above steps, if the Controller Display still indicates an error condition, turn the controller off and unplug the power cord from the 120 VAC wall outlet. Contact customer service for technical support.

IF THE STEPS ABOVE DO NOT SOLVE YOUR PROBLEM, PLEASE CONTACT OUR CUSTOMER SERVICE TOLL FREE AT 866-456-8852

FCC;

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not approved by E&E Co. Ltd. could void the users authority to operate this equipment.

Frequently Asked Questions

Q. Who should NOT use the warming product?

UL recommends that the following people should NOT use the warming product:

- An infant
- A child, under 12 years old
- An incapacitated person
- A paraplegic
- A quadriplegic
- A diabetic
- Anyone insensitive to heat
- Anyone who cannot clearly understand the instructions or operate the controls.

Q: Where can I get additional product information?

A: Visit our website <https://www.securecomfort.info/> or scan this code



Q. I have heard that some warming products have Electromagnetic Fields (EMF's). What is this?

- A. EMF stands for Electromagnetic Field. This is an electrical field that surrounds any wire that has current flowing along it's length. Although several studies have been conducted to evaluate the impact, EMF's have not been proven to be harmful. In any event, E&E CO.Ltd. has reduced the strength of EMF's in its blankets to very low levels.

Q. What do I do if my pet chews the cord, I lose my controller or the controller does not operate properly?

- A. Please stop using the warming product immediately. Call our Consumer Service number listed under "How to Obtain Warranty Service" and ask for instructions on how and where to send the warming product.

Q. My controller feels warm to the touch: Is this a problem?

- A. No. The control will feel warm to the touch when functioning properly.

Q. I have experienced some shedding of the fabric fibers of my warming product, what do I do?

- A. Follow the use and care instructions to wash and dry your warming product.

Q. My warming product doesn't heat properly.

- A. Check to make sure the cord is plugged into the module and the power cord is firmly connected to the wall outlet. Check that the control is "On". If the system still fails to heat, try the following test to see if it is operating:
- Fold the warming product over 3 times.
 - Connect the control to the module and plug the power cord into an outlet.
 - Turn the control to the highest setting and wait five to seven minutes.
 - Put your hand between the folds and you should feel the product warming.

NOTE: Remember the warming product is not a heating pad. It will not feel hot to the touch when laid out flat in a normal manner.

CAUTION: DO NOT continue the test for more than seven minutes. **DO NOT** attempt to make any internal adjustments to this appliance. If you have tried all of the solutions above and the warming product still doesn't work, stop using it immediately, disconnect the power cord and contact our customer service number at **1-866-456-8852**.

NOTE: If this product or any component has been tampered with in any fashion, the warranty is automatically voided.

Warranty

No warranty will be granted without the original receipt, gift receipt or copy there of.

E&E CO.Ltd. MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, NOT OTHERWISE SPECIFIED HERE IN:

To Obtain Warranty Service

For any questions you may have about your warming product, please contact **E&E CO.Ltd.**customer service at **1-866-456-8852**.. You may also wish to write with product questions, or to return your product for repair or replacement:

E&E Co. Ltd.

45875 Northport Loop East
Fremont, CA 94538

If you have recently purchased this item, within the last 30 days, please return the item to the original place of purchase for a full refund or exchange.

If instructed to return your product for repair or replacement by our customer service department, attach a tag to the product (do not use pins) that includes your name, address and daytime telephone number. Please include a copy of the original sales receipt. Carefully package (clean and pet-hair free) the product. Use UPS or parcel post, with shipping and insurance prepaid Ship the product only to the address provided by Customer Service, NOT the address listed above.

E&E CO.Ltd.warrants that for a period stated below from the date of purchase, this product will be free from defects in material and workmanship. This warming product manufactured by **E&E CO.Ltd.** will carry a **FIVE** year limited warranty. **E&E CO.Ltd.**, at its option, will repair this product or any component of the product found to be defective during the warranty period. Replacement will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value. This is your exclusive warranty. This warranty is valid for the original retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty performance. **E&E CO.Ltd.**, or any retail stores selling the **E&E CO.Ltd.** products do not have the right to alter, modify, or any way change the terms and conditions of this warranty.

This warranty does not cover normal wear of parts or damage resulting from any of the following negligent use or misuse of the product: use on improper voltage; or current, or use contrary to the operating instructions, disassembly, repair or alteration by anyone other than **E&E CO.Ltd.** Further, the warranty does not cover Acts of God, or Nature, such as fire, flood, hurricanes and tornadoes. **E&E CO.Ltd.** shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty. Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or province to province.